

	QUALITY POLICY	
		
	POL Q.001	Revision 00
		Date : 09/03/2026

QUALITY COMMITMENT

ORAN1 UNIVERSITY AHMED BEN BELLA

The Oran 1 University Ahmed Ben Bella is committed to implementing and maintaining a **Quality Management System (QMS)** that complies with the requirements of the **ISO 9001:2015** standard, with a view to the continuous improvement of its academic, administrative, and research performance.

The institution's management affirms its commitment to placing quality at the heart of all its activities. It is committed to :

1. Ensuring the fulfillment of the requirements of relevant interested parties, including students, academic staff, administrative personnel, socio-economic partners, and competent authorities, within a framework of continual improvement of the Quality Management System.
2. Continually improving the effectiveness of the Quality Management System through regular process evaluation, risk and opportunity assessment, and the implementation of corrective actions.
3. Complying with all applicable legal and regulatory requirements relevant to higher education and scientific research.
4. Promoting the quality and continual improvement of teaching, research, innovation, and university governance.
5. Developing the competencies of administrative and academic staff and promoting their active involvement in the continuous improvement of the quality management system.
6. Promoting and embedding a quality culture at all levels of the institution, while ensuring effective internal and external communication within a continuous improvement framework.
7. Providing the human, material, and financial resources necessary for ensuring the effective operation and sustainability of the Quality Management System.
8. Defining, monitoring, and evaluating measurable quality objectives aligned with strategic orientations, while ensuring their continual improvement.
9. Promoting digital transformation and the use of information systems to improve process performance, strengthen traceability and documented information, and support data-driven decision-making.

This **Quality Commitment** is communicated to all staff and made available to all interested parties.

Oran, 09/03/2025

The Rector of the University of Oran 1

Abdelmalek AMINE

